How does the Demo Node Trial work?

Who qualifies for a demo node trial?		
Product type:	**Length of testing period:**	**Frequency of testing period:**
Acronis	7 contiguous days (Wed 8pm – Wed 8am)	One time evaluation only
AppAssure	7 contiguous days (Wed 8pm – Wed 8am)	One week every twelve (12) months
Replibit	7 contiguous days (Wed 8pm – Wed 8am)	One time evaluation only
ShadowProtect	7 contiguous days (Wed 8pm – Wed 8am)	One time evaluation only
Veeam	7 contiguous days (Wed 8pm – Wed 8am)	One time evaluation only

- Free demo node trials are available for SMALL nodes only.
  Small Nodes = 4 CPU cores, 8 CPU threads, 32GB RAM, 1 IP, 2TB RAID1 storage [1.7TB usable]
- All demo node trials are provisioned during business hours Wednesdays after 8AM EST.
- Access to demo nodes is provided by 8 pm EST Wednesday and remains active through
  8 am EST on the following Wednesday.
  (7 contiguous calendar days, from Wed 8pm EST through the following Wed 8am EST)
- Demo nodes are destroyed at the end of the trial period unless a paid extension is requested
  beyond the initial 7 day trial period.
  NOTE: No notifications will be sent before destruction.

Need a larger node?

If you need to virtualize more servers simultaneously, please contact your Account Manager or Customer Service at Orders@eFolder.net to request pricing on our medium or large nodes:

- Medium = 12 CPU cores, 24 CPU threads, 64GB RAM, 1 IP, 4TB RAID1 storage [3.5 TB usable)

- Large = 20 CPU cores, 40 CPU threads, 192GB RAM,   3 IPs, 16TB RAID10 storage [14.5 TB usable)

NOTE: Medium and large nodes are not available for free trial.
However, medium and large nodes may be purchased through Customer Service at Orders@eFolder.net.

How and when will my demo node be provisioned?

- All demo nodes are provisioned on Wednesdays, on a first-come-first-serve basis.
- Free demo nodes cannot be custom-scheduled. If you *must* schedule a demo node for a specific date, please contact Technical Support at Support@eFolder.net to request a paid node instead.
- Access to a demo node is provided by 8 pm EST Wednesday and remains active through 8 am EST on the following Wednesday. (7 contiguous calendar days, Wed – Wed, 8 pm to 8 am EST)
- We reserve Wednesdays to erase, reimage and reallocate our Continuity Cloud.
- IMPORTANT: If for any reason your demo node is needed beyond Wednesday at 8 am EST, you MUST notify us. We are happy to be flexible and work with your schedule, but if we do not hear from you, we will assume it is OK to clean up your demo node any time Wednesday morning. We will not ask for confirmation.

What if I *have* to have a node for a specific date?

If you *must* schedule a node for a specific date, please contact Technical Support at Support@eFolder.net to request a paid node. Your request will then be moved to the top of the list for processing.

For Site Down/EMERGENCY nodes:

1. Please escalate your ticket request to **Critical.**
2. Outline your requirements using the form below and email the completed form to Support@eFolder.net. We will respond quickly to assist in virtualizing your servers.

Overview of CC Demo Node Trial request and provision process:

1. The request is submitted by you via email to Support@eFolder.net and we enter it into our system.
2. Your requested demo node is provisioned when ready.
   a. Free demo nodes come in one size: small.
   b. Free demo nodes are provisioned on a first-come-first-served basis.
   c. Free demo nodes cannot be scheduled for a particular date.
   d. Paid nodes may be scheduled and a variety of sizes are available.
   e. Emergency nodes are reserved for Critical (Site Down) types of emergencies and are available in a variety of sizes.
3. Upon provisioning, you will receive credentials.
      NOTE: Microsoft RDP is used to access the demo node using: mstsc.exe
4. The user name is: ContinuityCloud or \ContinuityCloud
5. The password is provided by our CC Node Provisioning Team.
      NOTE: Once an RDP session is established, the Team Viewer client is available for shared sessions.

   Special NOTE #1: Free demo nodes are destroyed at the end of the demo period unless you have requested a paid extension beyond the initial week.

   Special NOTE #2: Free demo nodes provisioned under a free trial program may be removed without warning if resources are required to meet a paying customer's emergency.

Additional information on Continuity Cloud Nodes:

General Overview	http://www.efolder.net/continuity-cloud-overview
Networking	https://secure.efoldering.com/support/Knowledgebase/Article/View/177/36/joining-continuitycloud-node-to-virtual-network
Acronis	General documentation is available on the node upon provisioning
AppAssure	AppAssure Continuity Cloud Guide V4 AppAssure Continuity Cloud Guide V5
Replibit	General documentation is available on the node upon provisioning
ShadowProtect	https://secure.efoldering.com/efolder/files/BDR_for_AppAssure/eFolder-Continuity-Cloud-Overview.pdf
Veeam Hyper-V	https://backup.securewebportal.net/efolder/files/Veeam/eFolder_BDR_for_Veeam_Hyper-V_Continuity_Cloud_Guide.pdf
Veeam VMware	https://backup.securewebportal.net/efolder/files/Veeam/eFolder_BDR_for_Veeam_VMware_Continuity_Cloud_Guide.pdf

Ready to submit your request?
Use this form:

The People Behind Your Cloud